## East Herts Council Penalty Point Scheme

#### 1. Introduction

- 1.1 The protection of the public, safeguarding children and vulnerable persons and the prevention of crime are the most important factors in the licensing regime.
- 1.2 The key consideration of the Council and the overriding objective in the licensing of hackney carriage and private hire drivers and vehicles and private hire operators is the safety of the travelling public.
- 1.3 The aim of a Licensing Record Point Scheme (LRPS) is to work in conjunction with other enforcement measures to provide a stepped enforcement process for licence holders. It bridges the gap between the warning and suspension/revocation options provided by the legislation and creates a record of a licence holder's conduct; thereby enabling the Council to make an informed decision as to whether a licence holder is a fit and proper person to hold a licence. The primary objective of the Scheme is to improve levels of compliance and standards within the trade to ensure the safety of the travelling public.

#### 2. Relevant legislation

2.1 Hackney carriage and private hire drivers and vehicles and private hire operators are principally governed by the Local Government (Miscellaneous Provisions) Act 1976, Town Police Clauses Act 1847, Council's Byelaws and the Rules, Regulations and Conditions set by East Herts Licensing Committee. The purpose of the legislation and regulations is to ensure that applicants are 'fit and proper' to hold a licence and that they continue to remain 'fit and proper' for the duration of the licence period. It is the council's ongoing responsibility to ensure that the required standards are continually met.

#### 3. General Principles

- 3.1 The scheme applies to all hackney carriage and private hire drivers and vehicles and private hire operators.
- 3.2 Where an offence or breach of the rules is committed or alleged, or a complaint received, the investigation process set out in this document will

- be followed and may result in the issue of licensing record points and/or other appropriate action.
- 3.3 The licensing record point process will operate without prejudice to the Council's ability to take other action that it is entitled to take under legislation, regulations and its own Policy.
- 3.4 On occasions it may be determined not to award points but to proceed immediately to the revocation of a licence on the grounds that the Council considers that the licence holder is not fit and proper to hold a licence. In such cases the right of appeal will be direct to the Magistrates' Court.
- 3.5 Points issued under this licensing records point scheme will remain live for 24 months from the date they are issued.
- 3.6 The licensing records points issued will be at the discretion of the investigating officer and in accordance with the licensing record points' table.
- 3.7 The issuing of points against a driver who is an employee will not necessarily result in the issuing of points to their employer. However, points may be issued to one or more parties for a single contravention if the circumstances warrant such action being taken i.e. where there is joint responsibility for the contravention.
- 3.8 Licence holders may see the record of their licensing record points at any time. Vehicle proprietors and licensed operators may make a written request to view the licensing record points of their employees; any such request must give full reasons for the request. All such requests are subject to approval by the Service Manager- Licensing & Enforcement.
- 3.9 The Council may as part of its investigations into an alleged offence/complaint or similar matter request a Police National Computer check (PNC) to ensure that it has all the evidence necessary to properly investigate the matter; this evidence will be made available to all involved officers to assist them in reaching a decision. This may mean that matters that formed part of a previous decision are reconsidered in the light of new evidence and may result in a licence, previously granted, being revoked.

## 4. <u>Investigation and Appeal Procedure</u>

- 4.1 The Council will deal with all genuine complaints or witnessed/alleged breaches of the legislation, licence conditions and/or policy as follows
  - a. On receipt of a complaint or where there is an alleged or witnessed breach of the Council's conditions or other relevant statutory provisions, a member of the Licensing Team will assess whether there is a case to answer.
  - b. If it is considered there is a case to answer, a member of the Licensing Team will investigate the facts which may include interviewing the relevant individuals under caution.
  - c. Upon completion of the investigation, licensing record points may be applied. Notification that points have been given will be sent in writing to the licence holder and, where appropriate, a copy will be sent to their vehicle proprietor or operator within 10 working days of the decision.
  - d. The award of points can be appealed to the Service Manager-Licensing & Enforcement and this should be done within 10 working days of being notified of the award of points. The appellant may submit documentary evidence to support their appeal. Appeals must be made in writing to <a href="mailto:licensing.enforcement@eastherts.gov.uk">licensing.enforcement@eastherts.gov.uk</a> or Licensing Enforcement, East Herts Council, Wallfields, Pegs Lane, Hertford, Hertfordshire, SG13 8EQ.
  - e. The Service Manager- Licensing & Enforcement will then consider the matter and confirm his decision in writing to the licence holder within 10 working days.
  - f. Where the Service Manager- Licensing & Enforcement has issued the points being appealed the appeal will be decided by the Head of Housing and Health and the route of appeal and time frames remain the same as above.
  - g. The appeal determination is final and there is no further right of appeal. Please note it is important to exercise the right of appeal if the you do not believe the points should have been awarded and you wish to challenge the evidence that resulted in the award of points. If further points are awarded and the 12 point threshold is reached,

the impositions of points cannot be challenged or revisited at a later date. Points must be challenged in line with the process set out above. It is important to note that the Service Manager- Licensing & Enforcement and the Head of Housing and Health, in addition to dismissing or upholding the appeal, have the discretion to award a lesser or greater number of points than displayed on the Licensing Records Points Table. In these circumstances the reasons for varying the points awarded will be documented.

- 4.2 In cases where a licence holder has reached the threshold of 12 or more points in a rolling 2 year period the matter of ongoing fitness and propriety will be considered. Submission from the licence holder regarding their fitness and propriety will be requested before a memo is compiled containing all the facts. Before going to the decision maker the memo will be provided to the licence holder so that they can highlight any factual errors. The memo will then be passed to the Head of Housing and Health who will determine the matter in consultation with the Chair of the Licensing Committee.
- 4.3 If a licence is suspended or revoked there is a right of appeal to the Magistrates Court. Appeals must be made in writing to the Clerk of the Court, Stevenage Magistrates Court, C/O Luton Magistrates' Court, Stuart Street, Luton, LU1 5BL within 21 days of having been notified of the decision. Where an appeal has been made, the implementation of any suspension or revocation will be held over until the appeal has been determined unless the licence has been revoked with immediate effect.

### <u>Licensing Record Points Table</u>

Matters marked with a \* are direct contraventions of either the Town Police Clauses Act 1847 or of the Local Government (Miscellaneous Provisions) Act 1976 and may result in prosecution in addition to any licensing record points incurred.

| No. | Offence/ Breach of condition   | No of<br>Points | Driver | Vehicle owner | Operator |
|-----|--|-----------------|--------|---------------|----------|
| 1*  | Giving false, misleading or withholding information to obtain a hackney carriage / private hire licence. | 12              | V      | Ø             | <b>V</b> |
| 2   | Failure to notify the  | 12              | V      | V             |          |

| No. | Offence/ Breach of            | No of  | Driver               | Vehicle              | Operator |
|-----|-------------------------------|--------|----------------------|----------------------|----------|
|     | condition                     | Points |                      | owner                |          |
|     | licensing authority of any    |        |                      |                      |          |
|     | motoring or criminal          |        |                      |                      |          |
|     | convictions during the        |        |                      |                      |          |
|     | period of the licence.        |        |                      |                      |          |
|     | (Within 48 hours of           |        |                      |                      |          |
|     | receiving such conviction).   |        |                      |                      |          |
| 3   | Failure to notify the council | 12     | $\square$            | $\square$            |          |
|     | of having been arrested       |        |                      |                      |          |
|     | (for any matter, whether      |        |                      |                      |          |
|     | subsequently charged or       |        |                      |                      |          |
|     | not), cautioned, or charged   |        |                      |                      |          |
|     | for an offence or being       |        |                      |                      |          |
|     | subject to a criminal         |        |                      |                      |          |
|     | investigation within 48       |        |                      |                      |          |
|     | hours of the said action.     |        |                      |                      |          |
| 4   | Failure to notify the         | 12     | V                    |                      |          |
|     | licensing authority of any    |        |                      |                      |          |
|     | serious injury, illness or    |        |                      |                      |          |
|     | change in medical             |        |                      |                      |          |
|     | circumstances that may        |        |                      |                      |          |
|     | affect your ability to drive  |        |                      |                      |          |
|     | or the safe transportation    |        |                      |                      |          |
|     | of passengers (including      |        |                      |                      |          |
|     | eyesight) within 48 hours.    |        |                      |                      |          |
| 5   | Failure to notify the         | 12     | $\overline{\square}$ |                      |          |
|     | licensing authority of a      |        |                      |                      |          |
|     | DVLA notifiable condition.    |        |                      |                      |          |
| 6   | Driver not holding a          | 12     | V                    |                      |          |
|     | current/ valid DVLA driving   | _      |                      |                      |          |
|     | licence.                      |        |                      |                      |          |
| 7*  | Employing or permitting an    | 12     |                      |                      | <b>1</b> |
|     | unlicensed driver to drive a  | _      |                      |                      |          |
|     | licensed vehicle.             |        |                      |                      |          |
| 8*  | Driving an East Herts         | 12     | <b>V</b>             | $\overline{\square}$ | <b>7</b> |
|     | licensed vehicle whilst not   | _      |                      |                      |          |
|     | in possession of a valid      |        |                      |                      |          |
|     | East Herts driver licence.    |        |                      |                      |          |
|     | (Including allowing an        |        |                      |                      |          |
|     | unlicensed driver to drive a  |        |                      |                      |          |
|     | licensed vehicle).            |        |                      |                      |          |
|     | neerised verificies.          |        |                      |                      |          |

| No. | Offence/ Breach of  | No of  | Driver  | Vehicle   | Operator  |
|-----|---|--------|---|---|---|
|     | condition   | Points |   | owner   |   |
| 9   | Failure to maintain adequate vehicle insurance cover. (i.e. hire and reward / public hire).   | 12     | Ŋ   | ď   | D   |
| 10  | Fighting and / or aggressive behaviour towards the public, other licensed drivers or authorised officers of the council.  | 12     | D   | ত   | N N   |
| 11* | Operating / using an unlicensed vehicle as a hackney carriage/ private hire vehicle. Using a vehicle without insurance.   | 12     | D .   | Image: control of the | Image: control of the |
| 12  | Operating / using a vehicle without any or the correct type of insurance.   | 12     | D   |   | Ĭ   |
| 13  | Driver in possession of illegal drugs while in charge of a licensed vehicle or evidence of drugs or alcohol in the vehicle.   | 12     | Image: control of the | ☑<br>☑  |   |
| 14  | Driver found under the influence of drink and / or drugs while in charge of any vehicle.  | 12     | V   |   |   |
| 15* | Refusal to accept a booking or failure to carry an assistance dog without a valid certificate of exemption. Or charging an additional cost for the carrying of an assistance dog. | 12     | Image: control of the | Image: content of the | Image: control of the |
| 16* | Failure to ensure that all assisted devices to promote mobility, such as wheel chairs, walking aids, specialist buggies are   | 12     | Image: section of the content of the |   | Image: section of the content of the |

| No. | Offence/ Breach of           | No of  | Driver  |           | Operator |
|-----|------------------------------|--------|---|-----------|----------|
|     | condition                    | Points |   | owner     |          |
|     | carried safely in a licensed |        |   |           |          |
|     | vehicle.                     |        |   |           |          |
| 17* | Refusal to accept a          | 12     | Ø   |           |          |
|     | booking or failure to carry  |        |   |           |          |
|     | assisted devices to          |        |   |           |          |
|     | promote mobility. Or         |        |   |           |          |
|     | charging an additional cost  |        |   |           |          |
|     | for the carrying of these    |        |   |           |          |
|     | devices.                     |        |   |           |          |
| 18  | Carrying more passengers     | 12     | Ø   |           |          |
|     | than stated on the vehicle   |        |   |           |          |
|     | licence.                     |        |   |           |          |
| 19  | Failure to ensure the safety | 12     | Ø   | $\square$ |          |
|     | of passengers.               |        |   |           |          |
| 20  | Permitting the vehicle to    | 12     | Ø   | $\square$ | Ø        |
|     | be used for any illegal or   |        |   |           |          |
|     | immoral purposes.            |        |   |           |          |
| 21* | Operating a private hire     | 12     |   |           | Ø        |
|     | vehicle without a private    |        |   |           |          |
|     | hire operator's licence.     |        |   |           |          |
| 22  | Failing to behave in a civil | 9      | Ø   | $\square$ |          |
|     | and orderly manner, being    |        |   |           |          |
|     | verbally abusive or          |        |   |           |          |
|     | aggressive to any member     |        |   |           |          |
|     | of the public, other         |        |   |           |          |
|     | licensed driver or           |        |   |           |          |
|     | authorised officers of the   |        |   |           |          |
|     | council or bringing the      |        |   |           |          |
| 22  | trade into disrepute.        | 0      | <u> </u>  | $\square$ | <b>I</b> |
| 23  | Collusion or interfering     | 9      | <u> </u>  | <b>.</b>  |          |
|     | with evidence, victims or    |        |   |           |          |
|     | witnesses, when officers of  |        |   |           |          |
|     | the council are carrying out |        |   |           |          |
| 24+ | an investigation.            | 0      | <u> </u>  |           |          |
| 24* | Lending or parting with a    | 9      |   |           |          |
|     | hackney carriage/private     |        |   |           |          |
| 25  | hire driver licence.         | 0      | Image: section of the content of the | $\square$ |          |
| 25  | Using a vehicle with illegal | 8      |   |           |          |
|     | tyres.                       |        |   |           |          |
|     |                              |        |   |           |          |

| No. | Offence/ Breach of   | No of  | Driver   | Vehicle  | Operator  |
|-----|--|--------|----------|----------|---|
|     | condition  | Points |          | owner    |   |
| 26  | Using a mechanically unfit or unsound vehicle or with any defects (breaks, seat belts, steering, suspension, doors, windscreen, bodywork, lights, wipers, washers, exhaust, horn, battery, tyres or other relevant defects that may warrant a failure at with MOT or council vehicle inspection. | 8      |          | owner ✓  |   |
| 27  | '  | 8      | <b>V</b> | <b>I</b> |   |
| 27  | Presenting a vehicle for testing that is in an unsafe or dangerous condition.  | 0      |          |          |   |
| 28* | Failure to return any licence to the licensing authority upon expiry, suspension, revocation or upon request by an authorised officer of the council or police officer.  | 7      | Ø        | Ø        | Image: Control of the |
| 29* | Failing to provide relevant information or pay the relevant fee (including dishonoured cheques).   | 6      | <b>V</b> | Ø        | Ø   |
| 30* | Failures to co-operate, give information, assistance, comply with a requirement or obstruct an authorised officer of the council or police officer or any other clearly identifiable person nominated by the council.  | 6      | Ø        | V        |   |
| 31  | Late application for the renewal of a licence.   | 6      | Ø        | Ø        | Ø   |
| 32* | Driver allowing a customer to smoke /vape or similar in a licensed vehicle.  | 6      | Ø        |          |   |

| No. | Offence/ Breach of           | No of  | Driver    | Vehicle   | Operator  |
|-----|------------------------------|--------|-----------|-----------|-----------|
|     | condition                    | Points |           | owner     |           |
| 33* | Driving whilst using a       |        |           |           |           |
|     | mobile phone or other        |        | _         |           |           |
|     | hand held device.            | 6+FPN  |           |           |           |
|     | 1 <sup>st</sup> offence      | 12+FPN |           |           |           |
|     | 2 <sup>nd</sup> offence      |        |           |           |           |
| 34* | Unreasonable                 | 6      | $\square$ |           | $\square$ |
|     | prolongation of journeys in  |        |           |           |           |
|     | distance or time or any      |        |           |           |           |
|     | other misconduct             |        |           |           |           |
|     | regarding the charging of    |        |           |           |           |
|     | fares.                       |        |           |           |           |
| 35  | Refusal to accept hiring     | 6      |           |           | Ø         |
|     | without reasonable cause     |        |           |           |           |
|     | (N.B. a reasonable excuse    |        |           |           |           |
|     | can include drunk or rude    |        |           |           |           |
|     | customers).                  |        | _         |           |           |
| 36  | Failure of private hire      | 6      | $\square$ |           | $\square$ |
|     | operator / driver to honour  |        |           |           |           |
|     | a booking without a          |        |           |           |           |
|     | reasonable excuse.           |        |           |           |           |
| 37  | Unacceptable standard of     | 6      | $\square$ |           |           |
|     | driving, witnessed by an     |        |           |           |           |
|     | authorised officer of the    |        |           |           |           |
|     | council or a police officer. |        |           |           |           |
| 38* | Failure to present a         | 6      |           | $\square$ | $\square$ |
|     | hackney carriage or private  |        |           |           |           |
|     | hire vehicle for inspection  |        |           |           |           |
|     | upon request.                |        |           |           |           |
| 39  | Concealing or defacing a     | 6      |           |           | $\square$ |
| 4.5 | vehicle licence plate.       |        |           |           |           |
| 40  | Failing to deal with lost    |        |           |           |           |
|     | property in an appropriate   |        |           |           |           |
|     | manner.                      | 6      | ☑<br>  ☑  |           |           |
|     | 1 <sup>st</sup> offence      | 12     |           |           | <u> </u>  |
|     | 2 <sup>nd</sup> offence      |        |           |           |           |
| 41  | Displaying a sign or         | 6      |           | Ø         | <b>☑</b>  |
|     | advertisement on a           |        |           |           |           |
|     | licensed vehicle that does   |        |           |           |           |
|     | not satisfy the policy       |        |           |           |           |
|     | requirements or has not      |        |           |           |           |

| No. | Offence/ Breach of          | No of  | Driver    | Vehicle   | Operator  |
|-----|-----------------------------|--------|-----------|-----------|---|
|     | condition                   | Points |           | owner     |   |
|     | been approved by the        |        |           |           |   |
|     | council.                    |        |           |           |   |
| 42* | Illegal ranking.            | 6      | $\square$ |           |   |
| 43  | Failure to comply with the  | 6      | V         |           |   |
|     | Highway Code/ conform to    |        |           |           |   |
|     | statutory road signs.       |        |           |           |   |
| 44  | Failure to produce relevant | 4      | $\square$ | V         | $\square$   |
|     | documents (i.e. medical     |        |           |           |   |
|     | certificates, DBS, MOT,     |        |           |           |   |
|     | VCC, insurance              |        |           |           |   |
|     | documentation) upon         |        |           |           |   |
|     | expiry of current           |        |           |           |   |
|     | document.                   |        |           |           |   |
| 45* | Failure to produce relevant | 4      | $\square$ | $\square$ | Image: section of the content of the |
|     | documents (i.e. medical     |        |           |           |   |
|     | certificates, DBS, MOT,     |        |           |           |   |
|     | VCC, insurance              |        |           |           |   |
|     | documentation) within a     |        |           |           |   |
|     | set timescale, when         | 4      |           |           |   |
|     | requested by an             |        |           |           |   |
|     | authorised officer of the   |        |           |           |   |
|     | council or police officer.  |        |           |           |   |
|     | Continued failure to        |        |           |           |   |
|     | produce documents as        |        |           |           |   |
|     | requested- for every 14     |        |           |           |   |
|     | days that elapse.           |        |           |           |   |
|     | In addition to receiving    |        |           |           |   |
|     | licensing record points a   |        |           |           |   |
|     | licence may also be         |        |           |           |   |
|     | suspended until such a      |        |           |           |   |
|     | time that the outstanding   |        |           |           |   |
|     | document is received by     |        |           |           |   |
|     | an officer or until the     |        |           |           |   |
|     | licence expiry date.        |        |           |           |   |
| 46* | Failure to report within 72 |        |           |           |   |
|     | hours an accident or        |        |           |           |   |
|     | damage to a licensed        |        |           |           |   |
|     | vehicle, which would cause  | 4      | V         |           |   |
|     | <u> </u>                    | 1 .    |           | J         |   |

| No. | Offence/ Breach of condition   | No of<br>Points | Driver  | Vehicle<br>owner  | Operator  |
|-----|--|-----------------|---|---|---|
|     | the vehicle to breach<br>licence conditions.<br>1 <sup>st</sup> offence<br>2 <sup>nd</sup> offence   | 8               | $\square$   | <b>☑</b>  |   |
| 47* | Failure to comply with the regulations governing the wearing of seat belts.  1st offence 2nd offence   | 4 8             | N<br>N  |   |   |
| 48* | Failure to display the external/ internal licence plate(s) or signs as required by the council or displaying them incorrectly.   | 4               | ত   | <b>\</b>  |   |
| 49  | Dropping off or picking up in an inappropriate place such as to cause an obstruction or nuisance to other road users.  | 4               | Ø   |   |   |
| 50  | Illegal or inappropriate parking such as to cause an obstruction to pedestrians and / or other road users.   | 4               | Ø   |   |   |
| 51* | Failure to attend or attend on time for a pre-arranged appointment at the request of the council without reasonable cause.   | 4               | Image: Control of the | Image: section of the content of the | Image: Control of the |
| 52* | Failure of a private hire operator to keep proper records of all bookings and driver and vehicle licences, or failure to produce them upon request by an authorised officer of the council or a police officer within reasonable time / or specified time. | 4               |   |   |   |

| No. | Offence/ Breach of condition   | No of<br>Points                   | Driver  | Vehicle<br>owner | Operator    |
|-----|--|-----------------------------------|---|------------------|-------------|
| 53* | Failure to notify in writing the council of a change of address within 7 calendar days.  1st offence 2nd offence   | 3 6                               | N<br>N  | ☑<br>☑           | <b>V</b>    |
| 54* | Failure to notify the council of a change of any contact details (i.e. email address, telephone number) where such failure results in the council being unable to contact you directly.  1st offence 2nd offence 3rd offence | 3<br>6<br>9                       | N N N   | NNN              | N<br>N<br>N |
| 55* | Failure to display "no smoking" signage in the vehicle or at the operating base.   | 3                                 | M   | Ø                | Ø           |
| 56* | Driver smoking / vaping / similar whilst in a licensed vehicle.  1 <sup>st</sup> offence 2 <sup>nd</sup> offence 3 <sup>rd</sup> offence   | 3+FPN<br>9+ FPN<br>12+Prosecution | \<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\<br>\ |                  |             |
| 57* | Smoking or allowing smoking in an operator's premises.  1 <sup>st</sup> offence 2 <sup>nd</sup> offence 3 <sup>rd</sup> offence  | 3+FPN<br>9+ FPN<br>12+Prosecution |   |                  | N<br>N      |
| 58  | Unsatisfactory condition of vehicle- interior or exterior.   | 3                                 | V   | Ø                |             |
| 59  | Driver eating or drinking in the vehicle while passengers are on board.  | 3                                 | Ø   |                  |             |
| 60  | Driver allowing noise from a radio or other similar equipment to be a source   | 3                                 | <b>V</b>  |                  |             |

| No. | Offence/ Breach of condition   | No of<br>Points | Driver   | Vehicle<br>owner | Operator  |
|-----|--|-----------------|----------|------------------|---|
|     | of nuisance or annoyance<br>to any person inside or<br>outside the vehicle.  |                 |          |                  |   |
| 61  | Driver sounding the horn to signal that the vehicle has arrived and so causing a potential disturbance.  | 3               | Ø        |                  |   |
| 62  | Failure to give reasonable assistance with passenger luggage.  | 3               | Ø        |                  |   |
| 63  | Failure to carry an approved operational fire extinguisher.  | 3               |          |                  |   |
| 64  | Failure to carry first aid kit (items contained within the box must be in date).   | 3               | <b>☑</b> |                  |   |
| 65* | Failure to notify the council of the transfer of a vehicle licence.  | 3               |          | V                | Ø   |
| 66* | Failure to wear your drivers badge whilst on duty in a licensed vehicle.  1st offence 2nd offence  | 3 6             | <u> </u> |                  |   |
| 67  | Failure to carry evidence of insurance cover in the vehicle whilst on duty or to provide proof of insurance cover when requested.  1st offence 2nd offence | 3 6             | <u> </u> | <u> </u>         | <u> </u>  |
| 68* | Failure to provide a receipt for a fare when requested.  | 3               |          |                  |   |
| 69* | Failure of a proprietor / private hire operator to request and keep a copy of all drivers' licenses associated with their business.                        | 3               |          | Ø                | Image: Control of the |

| No. | Offence/ Breach of              | No of        | Driver | Vehicle | Operator             |
|-----|---------------------------------|--------------|--------|---------|----------------------|
|     | condition                       | Points       |        | owner   |                      |
| 70  | Failure of private hire         | 3            |        |         | $\overline{\square}$ |
|     | operator to ensure that the     |              |        |         |                      |
|     | office staff act in a civil and |              |        |         |                      |
|     | courteous manner at all         |              |        |         |                      |
|     | times.                          |              |        |         |                      |
| 71  | Failure to comply with any      | 3 per breach | V      | V       | Ø                    |
|     | other licence conditions /      |              |        |         |                      |
|     | byelaws set by the council.     |              |        |         |                      |
|     | Or instruction by an            |              |        |         |                      |
|     | authorised officer.             |              |        |         |                      |

## **Private Hire Offences**

| No. | Offence/ Breach of condition   | No of<br>Points | Driver | Vehicle<br>owner | Operator  |
|-----|--|-----------------|--------|------------------|---|
| 72* | Driver plying for hire. (Including accepting a fare that is not prebooked).  | 12              | V      |                  |   |
| 73* | A private hire driver using a hackney carriage vehicle without a hackney carriage driver licence.                    | 12              |        | V                | V   |
| 74  | Failure of private hire operator to ensure that all vehicles operated by them are adequately insured.                | 9               |        |                  | Image: control of the |
| 75  | Driver calling out or influencing persons to travel in the vehicle for gain without prior appointment.               | 9               |        |                  |   |
| 76  | Drivers parking in a position or location which gives the appearance of being for hire, whilst not on a pre-booking. | 6               | M      |                  |   |
| 77  | Displaying any features or using a vehicle in which its appearance may suggest that it is a Hackney Carriage.        | 6               | V      | Ø                |   |
| 78* | Permitting a private hire vehicle to wait on a hackney carriage  | 6               | Ø      |                  |   |

| No. | Offence/ Breach of condition    | No of<br>Points | Driver | Vehicle owner | Operator |
|-----|---------------------------------|-----------------|--------|---------------|----------|
|     | rank.                           |                 |        |               |          |
| 79  | Affixing or displaying a roof   | 4               | V      | V             |          |
|     | sign on a private hire vehicle. |                 |        |               |          |

# **Hackney Carriage Offences**

| No. | Offence/ Breach of condition  | No of  | Driver                  | Vehicle                 | Operator |
|-----|---|--------|-------------------------|-------------------------|----------|
|     |   | Points |                         | owner                   |          |
| 80* | Failure to ensure that all assisted devices to promote mobility, such as wheel chairs, walking aids, specialist buggies being carried in a licensed vehicle have been correctly | 12     | D                       | ত                       |          |
| 81* | loaded, secured and unloaded.  A designated wheelchair accessible vehicle refusing or failing to comply with S165 of The Equality Act 2010.                                     | 12     | V                       | V                       |          |
| 82* | Making an additional charge for carrying an assisted device to promote mobility. See point 80 above.  | 12     |                         | <u>V</u>                | Ŋ        |
| 83  | Using a non-calibrated or non-<br>approved taxi meter.  | 6      | $\overline{\mathbf{V}}$ | V                       |          |
| 84  | Failure to affix a roof sign to a hackney carriage vehicle.   | 4      | V                       | $\square$               |          |
| 85* | Driver leaving car unattended on a rank appointed by the council.   | 4      |                         |                         |          |
| 86  | Hackney carriage driver obstructing other hackney carriages.  | 4      | V                       |                         |          |
| 87  | Failure to display table of fares.  | 3      | $\overline{\mathbf{A}}$ | $\overline{\checkmark}$ |          |
| 88  | Failure to proceed to another rank when at the time of arrival the rank is full.  | 3      | V                       |                         |          |